

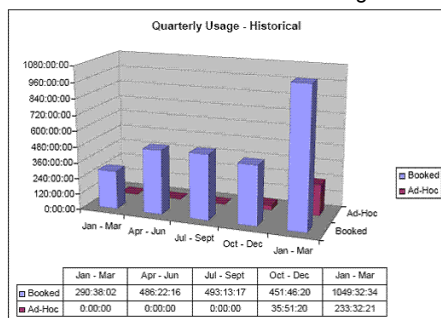


Clever Health Update June 08

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IMPACT OF THE CLVER HEALTH PROJECT:

This graph has been taken from one of the regular monitoring reports GRHANet receives, and shows the usage of the video-conference network over the past twelve months. The usage of the system has almost trebled for both booked and adhoc calls in the first quarter of 2008. This is exceptional usage of the system and provides encouragement for the Project Team. We must be doing something right! Thankyou to all of you who have tried VC for the first time and to those who have increased their use or have tried VC for something other than meetings.



Working Group Reports:

The Primary Mental Health Working Group has representatives from the PCPs, WestVic Division of General Practice, Community Health, the Primary Mental Health Team, Ballarat Health Services Psychiatric Services and health services across the region. The aim of this working group is to explore how the VC network can be used to increase the access to specialist Primary and secondary mental health services within the region. The Working Group has also sponsored the development of a group for GPs to discuss the challenges of dealing with patients with mental health issues and the best practice treatment. The first session was considered a success by the GP participants and resulted in discussion of best practice guidelines, which have since been distributed to the GPs by BHS Psych Services. It is proposed that this group will meet quarterly via videoconference.

Interns—mobile videoconferencing coming to near you

Unfortunately due to delays in the equipment arriving in Australia, the next round of deliveries of the Interns has had to be delayed. They are now scheduled to be delivered at the end of June and into July. This delay gives us time to sort out our plans for supporting the use of the Interns by the staff at each of the sites. The challenge, as with every new piece of equipment is to find ways to encourage staff to learn how to use the equipment, and to continue to maintain their skill. As we all know, no one who is unfamiliar with any piece of equipment will use it in an emergency.

We are interested in when a change in work practice has worked for you—what have you changed which has made the delivery of your service or care easier, better for your patients. How did you make this change? How did you convince other people on your staff that this was a good idea? Tell us your story



How to get Value from Secondary Case Conferencing by videoconference

Michelle Cowie—Scott, and Marisha Jarecki Senior Clinicians
Primary Mental Health Team, Ballarat Health Services
Tuesday June 10th 10.30—11.30am

Who should attend: social workers, community health workers, drought counsellors, family counsellors, and anyone else interested in mental health issues in the community

In partnership with the Clever Health project, the Primary Mental Health team will discuss how they may be able to assist with the development of treatment plans for clients, delivering training and supporting workers to deliver primary mental health services to the communities of the Grampians region. Take advantage of this opportunity now and register your interest. Please nominate the local hospital you wish to participate via videoconference from. There are sites booked to participate from Warracknabeal, Horsham and Nhill—Book through GRHANet

Just some thoughts on the savings to be made using VC from Mark Coffey:

Assuming a car uses 1 litre of petrol per 10 km and the cost of petrol is \$1.60 a litre. It would mean that a 1 hr meeting convened 100km away would cost \$32.00 in petrol (for a round trip), 2 hours of driving (assuming one drives at 100km/hr), and the actual meeting time. 3 hours time commitment in total for the 1 hour meeting. In comparison the same one hour meeting done via videoconference within the network costs nothing but the 1 hour of time within the Grampians region. If you need to link 'off network' between anywhere in the region to Melbourne the VC call cost is \$28 per hour.

How much can more regular use of the VC network save you, your department or your hospital in either time or carbon? Tell us your stories about the impact using VC has had on your budget.

Links with University of Ballarat:

Clever Health and GRHANet have been working with staff in the TAFE Development Unit to use the link between the two networks to deliver training to staff in the region. A trial has been developed using East Wimmera as the pilot site to enrol staff in the Certificate I in IT with units on using Word, Excel and Outlook, the delivery will be both online and using the VC network to deliver interactive tutorials for staff at St Arnaud, Birchip, Donald, Charlton and Wycheproof. We expect to enrol the first students in June and July.

The University is also interested in developing units of the Cert. IV in Frontline Management for blended delivery, using both online and VC delivery methods. If you are interested in learning more about this give Gayle a call.

Evaluation of Videoconferencing - we are seeking your opinion of the videoconferencing network and your experience of using it as part of our drive to improve the service offered by GRHANet and the Clever Health project to the health services in the region.

All you need to do is click on the link listed below and it will take you to a short web based survey.

http://www.cric.com.au/cb_pages/vcsurvey.php

Thank you for your time in doing this survey