



# Clever Health Update December 08

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*The Clever Health Steering Committee and staff would like to take this opportunity to thank you all for your support throughout 2008 and wish you a wonderful and safe Festive Season  
The hard work really begins in 2009*

*Gayle Boschert, Clever Health Project Manager*

## Trouble shooting for VC

If you have any difficulty with a videoconference booking, either making the booking, or dropping out, sound problems or whatever, Please call the Integrated Vision HelpDesk on **1800 654 548**. The helpful crew are there to support the use of the VC network across the region and are much more contactable than the staff at GRHANet and will be able to assist you with your difficulty immediately.

## ANNOUCEMENT:

As you are aware the Clever Health project has been running a competition across the region to decide on a new name for the 'INTERNS'. We would like to announce that the new name voted for by staff across the region is:

## MEDILINK

**This name was suggested by GERALDINE CORNWELL from East Wimmera Health Service**

**CONGRATULATIONS GERALDINE a bottle of wine is coming to you compliments of Integrated Vision and the Clever Health project.**

Thanks to all who took the time to register their preference



## names for the Intern

**I suggest the Intern (Mobile Videoconference Units) be renamed:**

| Answer Options  | Re-sponse Percent | Re-sponse Count |
|---|-------------------|-----------------|
| VICTer - Victorian Integrated Conferencing TERminal                           | 4.1%              | 3               |
| Dr Spock  | 1.4%              | 1               |
| Ned (as in Kelly)   | 2.7%              | 2               |
| GRAMPS - Grampians Portable Video System                                      | 8.2%              | 6               |
| PETE - Portable Education and Telecommunications Unit                         | 17.8%             | 13              |
| VICTOR - Videoconferencing and Training Operations System that is relocatable | 13.7%             | 10              |
| VMO - Virtual Medical Officer   | 0.0%              | 0               |
| CHIMPS - Clever Health Integrated Medical Practitioner Support                | 2.7%              | 2               |
| CHIPS - Clever Health integrated Practitioner Support                         | 17.8%             | 13              |
| <b>MediLink</b>   | <b>20.5%</b>      | <b>15</b>       |
| TeleLink  | 6.8%              | 5               |
| MobiliITy - as in mobile IT   | 4.1%              | 3               |
| GREG - Grampians Regional Electronic Gadget                                   | 0.0%              | 0               |

**Evaluation of Videoconferencing** - we are seeking your opinion of the videoconferencing network and your experience of using it as part of our drive to improve the service offered by GRHANet and the Clever Health project to the health services in the region.

All you need to do is click on the link listed below and it will take you to a short web based survey.

[http://www.cric.com.au/cb\\_pages/vcsurvey.php](http://www.cric.com.au/cb_pages/vcsurvey.php)

Thank you

